- 1. How should we document the physical components from a virtual visit: As stated, the true experts here are Angie Hite and her team in Revenue Cycle Services Total Quality Management. Attached is a slide with some general guidance and an e-mail where providers can send more detailed questions.
- 2. What are the guidelines around lunches and dinners from vendors (drug/device reps, etc.)? Apologies in advance for the long answer, as a provider you are governed by a few different entities.
 - a. All IU Health and IUHP employees: General Guidance on this can be found here or on the Team Portal. The Guidance indicates "If not strictly prohibited by your region or area of operations, a gift/meal of nominal value may be acceptable provided it is approved by the supervisor and work-related. Team members should decline (i) any meals where the main purpose is the vendor's promotion of a product or (ii) any lavish meals."
 - b. If you are a credentialed member of the AHC (Riley, University, Methodist, Saxony and Morgan ED) then the AHC Medical Staff Conflict of Interest Policy applies: "the Medical Staff Conflicts of Interest Policy prohibits all medical staff and trainees at the AHC from accepting a gift, even if nominal value, or a meal on the AHC campus from any company engaged in the manufacture, distribution, or sale of drug, device, supply, or service. That policy is located here. This policy further prohibits credentialed physicians from inviting trainees to any meal provided by industry unless it is ACGME accredited education. Full transparency, this is a Medical Staff policy, not a compliance policy and is not enforced by me or my team. Violations would be subject to med staff processes.
 - c. Finally, if you are faculty, then you are subject to the IU School of Medicine Industry Relations Policy. The main landing page with links to the policy, FAQs etc. is located here. The policy alone is linked here. In relevant part:
 - i. IUSM faculty, fellows, residents and medical students are discouraged from attending industry-sponsored events, dinners or other social events off campus unless these events meet the standards for accredited CME activities or for purposes related to developing Indiana University research discoveries for the market such as in the case of a faculty member speaking on behalf of her/his startup company.
 - ii. Industry representatives are prohibited from giving any item of value or gift to physicians and other faculty, staff, students and trainees at IUSM. IUSM faculty, staff, students and trainees may not accept any item of value or gift from industry representatives on the IUSM campus, including gifts of trivial material value. Moving an interaction with industry representatives to an off-campus location in order to avoid these restrictions would be in violation of this policy, and is itself prohibited. When attending off-campus meetings or conferences, faculty, staff, students and trainees are prohibited from accepting items of value or gifts from industry representatives....Meals for IUSM-related events may not be directly funded by Industry, whether on campus or off campus.